



Vericom Global Solutions

2511 Westcott Blvd

Knoxville, TN 37931

(865) 671-4455

www.vericomsolutions.com

LIMITED PRODUCT WARRANTY

General

Vericom Global Solutions, Inc. "Vericom", has designed the Limited Product Warranty to protect your investment in Vericom products. When installed properly, Vericom warrants that the product, and each part or component of the product, will comply with Vericom's published specifications and will be free from defects in material and workmanship for the stated warranty period (*) from the date of invoice from Vericom or its authorized distributor.

Exclusions & Limitations

The Limited Product Warranty does not apply if:

1. If the Buyer purchases the product from anyone other than a Vericom Authorized Distributor or an Authorized Reseller.
2. A claim is not filed within ten (10) days of the date of discovery of a defect or performance problem.
3. Defects resulting from a non-compliant or improper system design, installation, use, or repair.
4. Defects resulting from natural disasters, Acts of God, and force majeure.
5. Products are exposed to, including but not limited to fire, smoke, water, paint, chemicals, solvents, or other elements.
6. Accident, abuse, misuse, or neglect of the product.
7. Any other reasons or events not caused by Vericom.

Limitation On Liability

The warranties provided herein are the buyer's sole and exclusive warranties. All implied warranties, including without limitation the implied warranties of merchantability or fitness for any particular use are disclaimed. To the extent permitted by law, in no event shall Vericom Global Solutions, Inc. be liable for any losses or damages arising from any Vericom product whether direct, indirect, consequential, incidental, including without limitation any claim for loss of data, loss of actual or anticipated revenue, profits, or savings.

Remedies

If the End-User discovers a defect in the material or workmanship of the product at any time during the warranty period, Vericom will repair or replace, at its option, the defective or non-performing product or any part thereof determined by Vericom to be defective or non-performing, at no cost to the End-User, up to the initial cost of the product. Vericom has the right to either examine the product where it is located or, in its sole discretion, issue shipping instructions for the return of the product to Vericom or a third-party authorized service center. Where applicable, the Buyer must return the defective product, part or component, transportation prepaid to Vericom's customer service department or a third-party authorized service center accompanied by a Vericom Return Material Authorization. The End-User shall be solely responsible for any cost and expenses more than the initial cost of the product. If the End-User discovers such a defect or performance, Vericom should be notified within ten (10) days in writing. If requested by Vericom, Buyer must provide proof of purchase, including the date of purchase, in order to receive warranty coverage.

Vericom Global Solutions, Inc.

2511 Westcott Blvd. Knoxville, TN

37931

Phone: (865) 671-4455 Fax: (865) 671-4497

Email: warranty@vericomsolutions.com

*** Warranty Period**

Warranty Period	Warranty Object	Warranty Coverage		
		Components	Applications	Labor
10 Years	Cabling/Connectivity Products	YES	NO	NO
5 Years	Racks & Cabinet System			
3 Years	Aisle Containment System			
5 Years	Cable Runway			
2 Years	Power Distribution Units (PDU)			
2 Years	Switching Power Supplies (PSU)			