

Vericom Global Solutions

2511 Westcott Blvd Knoxville, TN 37931 (865) 671-4455 www.vericomsolutions.com

25-YEAR CABLE / CONNECTIVITY SYSTEMS LIMITED WARRANTY

Vericom Global Solutions, Inc. "Vericom", has designed The Vericom Structured Cabling System "System" to protect your investment in Vericom products. Vericom offers this 25-Year Cable / Connectivity Systems Limited Warranty on qualifying Vericom Cat5e, Cat6, and Cat6a cable and connectivity products, supplied by Vericom or an approved partner and installed by a Vericom Certified Installer.

Terms & Conditions

Vericom and our approved partners warrant to the original End-User for a period of twenty-five (25) years from the date of Registration by Vericom to the End-User for its System, and if:

- 1. The system components have been stored and installed following the operation environment and working conditions for which they were designed.
- 2. The system components are installed in accordance with their product specifications and Vericom installation guidelines.
- 3. The system components are tested pursuant to industry standards after installation, and the results are submitted and accepted by Vericom to issue a warranty certificate within sixty (60) days of installation.
- 4. Any moves, repairs, additions, or changes to the System must be reported to Vericom in writing before the start of the work and performed according to Vericom guidelines and using Qualified Cable and Connectivity Products.

Exclusions & Limitations

The 25-Year Cable / Connectivity System Limited Warranty does not apply if:

- 1. A claim is not filed within ten (10) days of the date of discovery of a defect or performance problem.
- 2. The Qualified Cable and Connectivity Products are not used together as a Connectivity System or have not been installed by a Vericom Certified Installer in accordance with 1) TIA/EIA-568.2-D, TIA/EIA-569-A, TIA/EIA-606, ANSI/TIA-942, and other applicable standards for which they were designed, (2) has been registered with the Vericom upon completion of the installation, and (3) has not been removed from its original installation site.
- 3. Defects resulting from a non-compliant or improper system design, installation, use, or repair.
- 4. Defects resulting from natural disasters, Acts of God, and force majeure.
- 5. Products are exposed to, including but not limited to fire, smoke, water, paint, chemicals, solvents, or other elements.
- 6. Unauthorized attachment, alterations, or modifications to the Qualified Cable and Connectivity Products.
- 7. Accident, abuse, misuse, or neglect of the Qualified Cable and Connectivity Products.
- 8. Improper maintenance or repair of the Qualified Cable and Connectivity Products
- 9. Any other reasons or events not caused by Vericom.

Remedies

If the End-User discovers a defect in the material or workmanship of the Qualified Cable and Connectivity Products at any time during the twenty-five (25) year period from the date of Registration, or if the Qualified Cable and Connectivity Products, as installed, when used together as a Connectivity System, should fail to meet the applicable performance requirements described above, Vericom will repair or replace, at its option, the defective or non-performing Qualified Cable and Connectivity Product or any part thereof determined by Vericom to be defective or non-performing, at no cost to the End-User, up to the initial cost of the System as installed. The End-User shall be solely responsible for any cost and expenses more than the initial cost of the System as installed. If the End-User discovers such a defect or performance, Vericom should be notified within ten (10) days in writing.

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